



Installer:

Consultant:

## Choosing the right size system

- 1. What size system should I install?
- 2. Do I want to reduce my bill or totally wipe it out? What size system will I need to do either?
- 3. How much is the feed-in tariff in my state and how much extra do I receive from my electricity retailer?
- 4. How long will it take to pay off my system?
- 5. Can you show me what affect the system will have on my bill?
- 6. Is shading going to affect my production? If so, by how much?
- 7. Is roof pitch an issue?
- 8. Can you produce a roof plan to show me where my panels will be placed?
- 9. What direction will the panels face and what affect will this have on production?
- 10. Can the inverter take more panels if I'd like to increase the system size in the future?  
How many extra panels could I fit?



## Choosing the right components

- 1. What brand of panels and inverter will I receive? Can you point me to 3<sup>rd</sup> party reviews or tests of them?
- 2. Where are the components made?
- 3. Do the panels have a negative or positive power tolerance?
- 4. Does the panel and inverter manufacturers have an office in Australia?
- 5. If the panels are installed on different roof areas facing slightly different directions, will you use an inverter with an input for each different facing section?
- 6. What maintenance is involved with the system?
- 7. Does the inverter have communication software?
- 8. Will I be able to add an off-grid storage battery to this system in the future? If so, can you manage this for me and what is involved [time and cost]?

## Choosing the right installer

- 1. How long has your company been around?

- 2. How many commercial systems have you installed?
- 3. Do you have a physical office I can visit?
- 4. Can you provide me with references in my area?
- 5. Do you handle all the rebate paperwork for me so I just have to pay the difference?
- 6. What documentation will I receive both before and after the install?
- 7. Am I responsible for organising connection to the grid?
- 8. If so do you provide the paperwork and instructions?
- 9. How much will I be charged and how do I pay this?
- 10. How much is a new meter?

Once you've met with each of the three commercial suppliers and they've answered all of your questions on the checklist, you can compare all of their responses while you wait for them to provide you with a quote.

Additionally, we suggest that you refer to information that we have provided on the [questions to ask your solar installer](#) page as a source of comparison.

You can access that page directly: [here](#)

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